



**This notification affects the following product(s)**

**Wegener NAVE IIC**

**Subject: End-of-Sale and End-of-Support Notification for Wegener Nielsen Audio Video Encoder (NAVE) IIC**

**End-of-Sale**

This notice is to remind Nielsen clients that the End-of-Sale for the Wegener Nielsen Audio Video Encoder (NAVE) IIC product was Jan. 1, 2013. Wegener ceased production of the NAVE IIC in February 2014.

**End-of-Support Notification**

End-of-Support for the Wegener NAVE IIC product will be Jan. 1, 2017. Nielsen is strongly advising all Wegener NAVE IIC clients to take immediate action to acquire a replacement solution as soon as possible. Starting on Jan. 1, 2017, neither Nielsen nor Wegener will continue to support this product. Neither party will provide in-depth troubleshooting, root cause failure analysis or repairs, and loaner encoders will no longer be provided.

Nielsen provided a product notification in July 2015 informing our clients that the product was reaching end of service and advising them to plan for hardware replacement accordingly. Many of these units are now over 10 years old and have surpassed their serviceable life. There are also very few (if any) components available to repair them.

**Replacement Solutions**

The Ross Video Nielsen Watermark Encoder – Transport Stream (NWE-TS) is the direct replacement solution for inserting Nielsen Watermarks into the audio of television programming that is carried in an ATSC transport stream. Ross also has a non-compressed domain solution available, complete NWE-TS product information is available on the Ross Video website at <http://www.rossvideo.com/signal-processing/nielsen/products/nwe-ts.html>

Complete product information including other optional solutions is available on the Nielsen Encoder Portal at <https://engineeringforum.nielsen.com>

If you or your engineers have any questions or require support, please contact Nielsen Encoder Support at (800) 537-4872.